



Name of faculty member

**Ibrahim Mohammad Mousa Mkheimer**

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### Business administration

Academic Rank Assistant Professor

Qualifications:

1.	PhD / University Sultan Zain Al-Abidin (UNISZA) 2019
2.	Master / Balqa' Applied University - Jordan 2016
3.	BA / University of Jordan - Jordan 2001

Teaching Experience:

1.	Assistant Professor / Economic Services Unit / Zarqa University	From 2023	Until now
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## Published Articles:

No.	Year	Journal and issue	Research Title
1	2020	International Journal of Recent Technology and Engineering (IJRTE) Volume-8 Issue-5	Factors of Employee Engagement and Organizational Development Are they Linked?"
2	2020	Journal of Xi'an University of Architecture & Technology Volume XII, Issue III	TQM Role in Achieving Student Satisfaction in Higher Education Institutions
3	2020	<i>PAIDEUMA journal Volume XIII Issue III</i>	Project Risk Management in MENA: Systematic Literature Review and Future Research Avenues
4	2020	The Journal of Research on the Lepidoptera Volume 51 (2)	Does Corporate Social Responsibility Activities Have a Role in Creating Customer Satisfaction and Customer Loyalty?
5	2020	The Journal of Research on the Lepidoptera Volume 51 (2)	The Effect of Corporate Image on Customer Loyalty: The Mediating Effect of Customer Satisfaction
6	2020	International Journal of Disaster Recovery and Business Continuity Vol.11, No. 1	Contributions of Healthcare Management to Economic Development: Systematic Review
7	2022	Journal of Quality Assurance in Hospitality & Tourism	Tit-for-Tat! Does negative reciprocity mitigate supervisors' abusive behaviors on hotel employee outcomes?
8	2022	International Journal of Hospitality & Tourism Administration	Dark Triad Traits, Job Involvement, and Depersonalization among Hotel Employees: The Mediating Role of Workplace Incivility
9	2023	Journal of Hospitality Marketing & Management	Unperplexing the nexus between physical evidence and guest retention at beach resorts: multiple sequential mediation models



## Translated books:

the year	Publisher	The title of the book
2020	Al - Beroni Publishing and Distribution Amman Jordan	SEM simple made

## Personal Information:

Name	Ibrahim Mohammad Mousa Mkheimer		
Place and date of birth	Amman 28/12/1979		
Nationality	Jordanian		
Marital status	Single		
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