

Curriculum Vitae



Personal information

First name(s) / Surname(s) : Randa Yousef Mohammad Khirfan, Ph.D, PMI, CPHQ, NLP

Date of birth: 1/11/1979

Address: Jordan/Irbid

Mobile:00962782156546

Mobile:00962777897336

Email address: zkhirfan@zu.edu.jo, ranooshkhirfan 2016@gmail.com,
khirfanranda@yahoo.com.

Work experience

Institution Name	Date	wards
Ministry of Health in Abu Obayda Hospital- head of ICU	1/3/2008 up to 20/10/2017	9 years
Saudi Ministry of Health, Alhudud Alshamaliya, oncology and Hematology Center- Quality spwcialist	10/9/2017 up to 15/7/2022	5 years
Zarqa University- Assistant professor at Nursing college	9/10/2023	Until now

Education and training

1. Secondary school with very good degree (85.7) in scientific branch for the year 2001

2. Bachelor degree in general nursing with a very good degree (81.6) from Jordan University of science and technology (2002-2006).
3. Master degree in nursing service administration with a very good degree (81.2) from Jordan University of science and technology (2008-2010)
4. PHD in Public Health Medicine/ Health management and hospital administration from University of Sultan Zainal Abidin 2023
5. PMP certified (Institute of project management)
6. CPHQ certified (from NAHQ)
7. NLP (Neuro linguistic programming) Diploma from Sweden, 2020
8. Hospital management Diploma, 2020
9. Total quality management (TQM) Diploma, 2021

Training course: 907 credit hours

Course name	date	place	Credit hours
Qualitative and quantitative tools	8.4.2009	King Abdullah university hospital	5
quality management in health and health care (theory)	3.2008 to 6.2008	Jordan university of science and technology	48
improving quality in health and health care (practical)	5.2008 to 6.2008	king Abdullah university hospital involving period of accreditation (JCIA)h	48
Casting course	9.5.2012	Abu obayda hospital	5
BLS	9.2.2013	Jordanian nursing council	6
Paediatric advanced life support	20.4.2013	Jordanian nursing council	6
Critical care nursing course	13.4.2013 to 13.9.2013	Jordanian nursing council	380
SPSS course	15.3.2014 to 17.4.2014	Gawharat algameat cultural centres	15

German language A1+A2+ (deutsch)	1.1.2014 to 1.5.2014	Gawharat algameat cultural centres	150
German language B1+B2(deutsch)	1.5.2015 to 7.9. 2015	Nobel cultural center	124
Computer course	18.11.1998 to 8.3.1999	UNRWA	48
Disaster management course	2.8.2015 to 9.8.2015	Jordan Ministry of health	42
PMI membership	11/2020	project management institute	
bioethics membership	5/2019	KACST مدينة الملك عبد العزيز للعلوم والتقنية	
NAHQ membership	11/2020	National association for healthcare quality	
Neuro linguistic programming	15/4/2020	Neronet academy for training and education/Sweden	Diploma
hospital management	10/2020	diplomatic training and consulting center	Diploma
TQM (total quality management)	11/1/2021	longevity institute for professional management development	Diploma
PMP (project management professional)	20/7/2020	Excellent academy	35 hrs
project risk management	23/11/2020	Almentornet web site	3 HRS
Lean Six Sigma	3/12/2020	Almentornet web site	3 HRS
Strategic management	2/12/2020	Almentornet web site	3 HRS
training of trainers (TOT)	7/2021	Queen Rania foundation	10
emotional intelligence and leadership	8/2021	Queen Rania foundation	3
leading change	8/2021	Queen Rania foundation	4

feasibility study and business planning	8/2021	Queen Rania foundation	8
Business plan	21/2021	Queen Rania foundation	8
Crisis management	21/2021	Queen Rania foundation	2
critical thinking	22/2021	Queen Rania foundation	4
project risk management	22/2021	Queen Rania foundation	8

Personal skills and competences

- Good computer skills in using internet, data bases, and the office programs: word, Excel, power point, and internet
- Fluent in English speaking, writing and presenting.

Understanding			Speaking		Writing
Arabic	Listening	Reading	Spoken interaction	Spoken production	
	Excellent	Excellent	excellent	excellent	excellent
English	excellent	Excellent	Excellent	excellent	Excellent

Social skills and competences

Goal directed and targeted person, Problem-solving, Responsibility, Self-respect and autonomy, hardworking, outbox and critical thinker, good communication skills with different kinds of personalities from different backgrounds, Insight viewer, and good understanding of body language.

Publications

Enjoying Life without Passion (E – Book)	Amazon	6/10/2023	Solo author
Pain is fuel for success (E – Book)	Amazon FlipHTML5	16/9/2023	Solo author

The study on the influential factors on cost containment in health care	RJPT	11/2019	Main author
Possibility of Enhancing cost containment practices in Saudi Arabia through utilization of KAP model for behavior modification	RJPT	11/2020	Main solo author
Insight Into Role Of Transformational Leadership In Cost Containment	IJARBSS	7/2021	Main author
Development and Validation of Instrument Measuring Perception of Healthcare Provider on Cost Containment and Related Practices in Hospital Setting	IJARBSS	4/2022	Main author