



## CV - Zarqa University - Jordan



### AbdelRahman Farhan Ismail

[aismail@zu.edu.jo](mailto:aismail@zu.edu.jo)

Faculty of Economics and Administrative Sciences / Business Information  
Technology

#### :Academic rank

..Assistant Professor..

#### : Memberships

Head of Business Information Technology / Zarqa Private University

#### :Academic Qualifications

1.	Ph.D., Management Information Systems, Kabyala University   Minneapolis, Minnesota, USA   September 2009
2.	Master of Computer Science Northeastern Illinois University   Chicago, Illinois, USA   May 1992
3.	Bachelor of Computer Science Northeastern Illinois University   Chicago, Illinois, USA   December 1986

#### Career goals:

Excel as a professor of information technology, inspiring and empowering students to become skilled professionals in the field, while conducting impactful research to advance knowledge and .contribute to technological innovation

#### :Teaching Experience

1.	From March 2003 -	to August 2007	Lecturer University of Phoenix, Chicago Facilitating online and on-campus undergraduate courses in management information systems. These courses included: SM networks, systems analysis and design, e-business, IT project management, and operating systems
2.	February 2009 -	September 2009	Yarmouk University of Jordan, Irbid, Jordan I have directed and participated in the design and delivery of training courses dealing



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			with information technology infrastructure, systems development and analysis, e-business management, strategic information technology management, project management, and Internet and web technologies.
3.	April 2010 -	June 2014	Online Assistant Professor Strayer University, Virginia, USA Directed and facilitated online management and computer information systems courses. Subject matter expert responsible for creating syllabuses for various online courses using the dlabokclab online learning environment.
4.	November 2013 -	December 2015	Online Assistant Professor North Central, Phoenix, AZ, USA Mentoring doctoral students in information systems-related courses
5.	October 2010 -	September 2016	Assistant Professor, Al-Zaytoonah University of Jordan, Amman, Jordan Teaching management information systems and business administration. Courses include: introduction to management and advanced information systems, e-commerce, knowledge management, computer applications in business, database management systems, project management, and systems analysis and design.
6.	September 2018 -	now	Assistant Professor - Head of Business Information Technology Department Zarqa Private University, Zarqa, Jordan Work alongside the educational leadership of the college and university to maintain high standards of learning and teaching practice based on the standards provided by the Ministry of Higher Education. Guidance and underwriting for curriculum development. Guiding the faculty members of the department in their subject/level of specialization. Conduct and lead frequent departmental meetings. Guiding undergraduate students in courses related to management information systems.

### الابحاث المنشورة والمقبولة للنشر:

السنة والاصدار	جهة النشر	عنوان البحث	
1-13 2021	International Arab Conference on Information Technology (ACIT),	Impact of Marketing Innovation on Building Customer Loyalty:(A Field Study on Customers of Pioneers Paper and (Carton Industries in Jordan	.1
2021 25 (S2), 1-8	Decision Sciences	Social Customer Relationship Management Capabilities And Performance: Moderating Social Media Usage Among Smes Jordanian	.2



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2020 19 (1), 75-84	Review of Applied Socio-Economic Research	Investigating the Mediating Role of Organization's Sustainability in The Relationship between Using Greening Technology Information Tools and Organization's General Performance	.3
2009. 3356368.	ProQuest	Assessing the relationship between the Internet, radio frequency identifier (RFID), and information technology (IT) flexibility: A correlational study and findings	.4
2022 12 (5), 649-658	Global Journal of Economics and Business	Assessing the Impact of Greening Information Technology Tools and Technologist on Organizational Systems Sustainability in Service Companies	.5
2015 SSN 2222-2839 (Online) Vol.7, No.18,	European Journal of Business and Management	Success Factors and Potential Problems in Applying of Enterprise Resource Planning (ERP) Systems	.6

### :Personal Information

Name	Abdul Rahman Farhan Ismail
place and date of birth	Amman - 13/4/1960
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