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Name :

Dr. Hazem Khaled Shehadeh

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IT/CIS

Academic rank: Professor

Nationality	:	Jordanian
Marital Status	:	married
Home Address	:	Jordan Amman
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Scientific titles obtained:

Academic Title	Institution	Date
Associate Professor	College of Economics and Administrative Sciences / Zarqa University	18/4/2017
Assistant Professor	College of Economics and Administrative Sciences / Zarqa University	23/2/2014
Assistant Professor	College of Administrative and Financial Sciences / Delmon University of Science and Technology, Manama, Bahrain	1/10/2004
Assistant Professor	Delmon Academy for Computer and Administrative Sciences, Bahrain	1/10/2003
lecturer	in the College of Administrative and Financial Sciences/ Al-Quds College/ Al-Balqa University	1/10/2001
lecturer	At the Faculty of Administrative and Financial Sciences / Zarqa College / Al-Balqa University	1/10/1998
lecturer	College of Administration and Economics/ College of Cordoba/ Al-Balqa University	1/1/1998
Assistant Professor	College of Administration and Economics/ Al-Balqa Applied University	1/2/2001
Assistant Professor	in the College of Administrative and Financial Sciences / Al-Israa University	1/1/1998

Administrative experience

Experience	Institution	Period
Head of the Business Administration Department at the College of Economics and Administrative Sciences	Zarqa University	Since September 20, 2015 ,through September 20, 2020.
Graduate Studies Coordinator Faculty of Finance	Delmon University of Science and Technology	2009/2013
Educational affairs coordinator, College of Finance	Delmon University of Science and Technology	2012/2013
Business program coordinator	Human Soft Institute, Kuwait	3.2003.9/2003



Qualifications:

Certificate	University	Year
Doctorate degree in Business Administration	College of Administrative and Financial Sciences from Adamson University, Manila, Philippines.	1997
Master's degree in Management Engineering	College of Administrative and Financial Sciences, University of Santo Tomas, Manila, Philippines	1993
Bachelor's degree in Electrical Engineering	Far Eastern University, Manila, Philippines.	1990

Research published and accepted for publication:

	Research Title	Publisher	Year and Vol
1	The Impact of Supply Chain Management Practices on Total Quality Management in Industrial Companies	Studies in Computational Intelligence	2024, 1152, pp. 399–413
2	Job Immersion and Its Impact on Organizational Citizenship Behavior: An Applied Study on the Jordan Hotels Association	Studies in Computational Intelligence	, 2024, 1152, pp. 57–70
3	Knowledge Management and Its Impact on Organizational Learning, a Case Study: Greater Amman Municipality	Studies in Computational Intelligence	2024, 1152, pp. 255–268



4	The Role of Administrative Empowerment Strategies in Organizational Change Success: An Empirical Study in Jordanian Banks	Studies in Computational Intelligence	2024, 1152, pp. 289–303
5	The Impact of Human Resource Management Practices on Achieving Institutional Excellence: A Case Study in the Ministry of Education/Jordan	Studies in Computational Intelligence	2024, 1152, pp. 207–221
6	The Impact of the Psychological Contract on Institutional Performance: A Case Study of the Social Security Institution in Jordan	Technological Innovation and Sustainability for Business Competitive Advantage	مقبول للنشر 2024
7	The Mediating Role of Information and Communication Technologies in Business Intelligence-Driven Employee Empowerment	Information Sciences Letters	مقبول منشور 2023
8	impacts of AI on the Operations Re-engineering A Case Study of Bus Rapid Transit Project in Amman	Journal of Electrical Systems	مقبول للنشر 2024
9	The mediating role of ICT on the impact of supply chain management (SCM) on organizational performance (OP): A field study in Pharmaceutical Companies in Jordan	Uncertain Supply Chain Management	منشور Vol 12 No. 2 Spring 2024
10	The role of artificial intelligence on digital supply chain in industrial companies mediating effect of operational efficiency	Uncertain Supply Chain Management	منشور Vol 12 No. 2 Spring 2024
11	The Impact of Authentic Leadership on Employee Commitment and Talent Development (From IT SMEs Employees' Perspective in Amman, Jordan)	WSEAS Transactions on Business and Economics	منشور 2024
12	Exploring the Impact of Strategic Intelligence on Organizational Identity in International Shipping Companies - Jordan.	Journal of Statistics Applications& Probability	مقبول للنشر 2024
13	Evaluating the Impact of Transitioning Maintenance Strategy from Reactive to Proactive in Power Generation Companies: An Empirical Analysis	WSEAS Transactions on Business and Economics	منشور 2024



14	The Impact of Leadership Styles on Counterproductive Work Behavior (CWB) Mediated By Organizational Justice: An Applied Study in telecom companies in Jordan	Journal of Statistics Applications & Probability	مقبول للنشر 2023
15	The Impact of E-Business on SME's Productivity (Case Study on "Kiddy Zone" Company in Qatar)	Business Organizations Trends in Light of Digital Transformation, Economic, Legal and Media. 8-10/ March/2023 .ISSN: 2072-8867	منشور مؤتمر
16	Organizational Justice and it's Impact on Job Burnout (A Case study in Zarqa Governmental Hospital).	Quality - Access To Success	منشور Vol. 24, No. 194/ April 2023
17	Organizational Ambidexterity and Its Impact on Organizational Citizenship Behavior: A Case Study in Islamic International Arab Bank in Amman City-Jordan	Academic Journal of Interdisciplinary Studies	منشور Vol 11 No 4 July 2022
18	Impact of Telework Strategy on Quality of Work Life during COVID-19 Pandemic "A Case Study of Orange Jordanian Telecommunication Company	International Journal of Quality Assurance	منشور Volume 5, No2, 2022
19	The Impact of Blue Ocean Strategy in Enhancing the Sustainable Competitive Advantage: "A Case Study at Al-Youm Food Company" Jordan.	Zarqa Journal for Research and Human Studies	Acceptable for publication 10/20/2022
20	The Impact of Talent Management (TM) on Counterproductive Work Behaviors (CWB) in Industrial Companies in Jordan	International Journal of Business and Management;	منشور Vol. 15, No. 7; 2020
21	Administrative empowerment and its impact on creative behavior: the mediating role For the organizational climate during the period of the Corona pandemic among members The teaching staff at Zarqa University	Global Journal of Economics and Business (GJEB)	Volume.12, Issue. 6 pp: 672-688



22	Impact Of Administrative Empowerment On Administrative Decision-Making In Jordanian Ministries' Centers	International Journal of Management (IJM)	Volume 11, Issue 12, December 2020,
23	Role Of Knowledge Processes As A Mediator Variable In Relationship Between Strategic Management Of Human Resources And Achieving Competitive Advantage In Banks Operating In Jordan	Academy of Strategic Management Journal	Volume 18, Issue 1, 2019
24	The Impact of Online Analytical Process (OLAP) on Talent Management: Case Study of Orange Jordanian Telecommunication Company – Amman, Jordan.	Business Organizations Trends in Light of Digital Transformation, Economic, Legal and Media. 8-10/ March/2023.	ISSN: 2072-8867
25	Training plan and its Impact on the Intellectual skills Development for Employees in Jordanian telecom companies. a case study of (ORANGE)	COMPANY GLOBAL JOURNAL OF HUMAN RESOURCE MANAGEMENT (GJHRM)	Vol.5, No.1, pp.1-17, 2017.
26	Impact of the Organizational Culture on the Creative Behavior a field study on a sample of the commercial banks operating in Jordan	European Scientific Journal	. Sept 2016, vol.12, No, 25, 2016
27	Impact of application the governance principles on development of the employees performance at the Ministry of Industry and Trade in Jordan Journal of the development of university performance	/ Mansoura University / Egypt	Vol 1, Issue 4, Sept 2016
28	Measuring Some Indicators of the Productivity Machines Efficiency and Analysis Their Impact on Productivity of the Jordanian Phosphate Company	International Journal of Managerial Studies and Research (IJMSR)	Volume 4, Issue 6, June 2016, PP 1-9 ISSN 2349-0330 (Print) & ISSN 2349-0349



29	Human Resources Management Activities and its Impact on Total Quality Management from the Perspective of Employees at Aramex Company: A Case	European Journal of Business and Management	ISSN 2222-1905 (Paper) ISSN 2222-2839 (Online) vol 7 No,23,2015
30	The Impact of Marketing Mix on Competitive Advantage Among Communications Companies in The Hashemite Kingdom of Jordan(Case Study	International Journal of Sales &Marketing Management Research and Development;	ISSN (Print)2249-6939;ISSN(Online);22498044;Volume 4;Issue
31	The impact of leadership styles in administrative decision-making process at the Jordanian industrial companies	European Journal of Business and Management	ISSN 2222-1905 (Paper) ISSN 2222-2839 (Online) vol 6,No,23,2014
32	Financial Analysis And Cash Management	Business And Management Review (BMR)	Vol.1, No. 5 (July, 2011).



COMMITTEES AND MEMBERSHIPS

- ❖ Chairman of post graduates studies committee of Business Administration Department zarqa university .(2015)
- ❖ Member of post graduates studies committee Faculty of Economics and Administrative Sciences at Zarqa University.(2015)
- ❖ Member of Scientific committee of Business Administration Department zarqa university .(2015)
- ❖ Member of annual plan committee Faculty of Economics and Administrative Sciences at Zarqa University.(2015)
- ❖ Member Follow-up materials Committee Faculty of Economics and Administrative Sciences at Zarqa University.(2015)
- ❖ Member of The Organizing Committee of the International Scientific Conference Entitled "financial and banking shifts" Reality& Future Perspectives(2015)
- ❖ Member of the curricula and study plans committee Faculty of Economics and Administrative Sciences at Zarqa University.(2014)
- ❖ Member of the Course schedules exams committee of Business Administration Department .Zarqa University.(2014)
- ❖ Member of the college guide committee Faculty of Economics and Administrative Sciences at Zarqa University.(2014)
- ❖ Member of the Student Council Elections committee. Zarqa University.(2014)
- ❖ Supervisor of a considerable number of master thesis's.
- ❖ Internal and External Examiner of a considerable number of master thesis's.
- ❖ Chairman of the Committee on Alumni Affaires. Delmon University for Science and Technology.(2011).
- ❖ Member of the Central Committee at the Faculty of Management Sciences for quality. Delmon University.(2011)
- ❖ Chairman of the Committee on Research. Delmon University for Science and Technology.(2010).
- ❖ Chairman of the Committee on Effective Program for quality assurance ,2010Delmon university.
- ❖ Member of the curricula and study plans committee. Delmon University for Science and Technology.(2010)
- ❖ Member of post Graduates studies Committee in the Management (2010) & Marketing department, Delmon University
- ❖ Chairman of the Committee on learning resources. Delmon University for Science and Technology.(2007).

CONFERENCES & WORKSHOPS

- ❖ International Conference on Higher Education in the 21st Century Manama, Kingdom of Bahrain, June 2007.



- ❖ the International Scientific Conference Entitled "exploring the future International trade in the light' WTO'" at Zarqa University, zarqa, Jordan.2014
- ❖ THE STATISTICAL PACKAGE FOR SOCIAL SCIENCES-SPSS,ALBALQA UNIVERSITY,2000
- ❖ Course Plan, Teaching Methods and Exams Setting & Assessment, Delmon University, May/April 2008.
- ❖ The Website Concepts& Design Using MS Front page 2003, Delmon University Jan/March 2011.
- ❖ Course Plan, Teaching Methods and Exams Setting & Assessment, Delmon University, May/April 2008.

SKILLS

- ❖ Business Administration Based Computer Specialist
- ❖ Computer Literate (Word. Excel and Power Point).

SUPERVISION OF THESIS FOR MASTER DEGREE

- ❖ Supervisor for 50 Thesis in master programs: MBA, Quality Management, Human Resources Management.

COURSES TAUGHT (FOR Undergraduates)

- ❖ Quantitative Method & Operation Research..
- ❖ Production Operations Management.
- ❖ Project Management
- ❖ Materials and Supply Management.
- ❖ Statistics.
- ❖ Organizational Theory.
- ❖ Computer Application in Business Administration.
- ❖ Organizational Analysis Design.
- ❖ Small Projects Management.
- ❖ Strategic Management.
- ❖ International Business Administration. ❖ Total Quality Management.



COURSES TAUGHT FOR (Graduates Studies) ❖ Advanced Operations Management.

- ❖ Quantitative Methods in Management. ❖ Leadership Management ❖ Human Resources Management.
- ❖ Human Resources Development.
- ❖ Case Studies in Human Resources.
- ❖ Business Ethics.
- ❖ Organizational Behavior
- ❖ Training and Developing Management.
- ❖
- ❖ Organizational Development and Change.
- ❖ Research Methodology.
- ❖ Entrepreneurship and Innovation Management
- ❖ Advanced Strategic Management
- ❖ Organizational Theory
- ❖ Graduation projects

WORK EXPERIENCE

- ❖ Business curriculums officer, Human soft and IT investment, since March 1st, 2003 up to Sept 25th, 2003.
- ❖ Post Graduate studies Coordinator, 2009, Delmon University. ❖ Educational Affairs Coordinator, 2012, Delmon University



Authored books:

	Title Of The Book	Publisher	Year
1.	Principles of Business Administration book in English	Al-Yazuri Publishing, Amman, Jordan	2002
2.	Small business management book	Al-Yazuri Publishing, Amman, Jordan	2000